

CUMMINS AREA SCHOOL

PARENT GRIEVANCE PROCEDURE

Good relationships between our school and its community give our children a greater chance of success. It is only natural that from time to time, parents will have concerns about what happens at school. When this happens we need to know the most effective way to have our concerns heard and acted upon. Under Education Department guidelines, parent bodies such as the Governing Council and Parents and Friends must be directed by their chairpersons not to discuss the performance of individual school staff.

Concerns may be taken up in the following ways;

TEACHER AND SCHOOL SERVICE OFFICERS (SSO'S)

Parent Concern

At a mutually convenient time, meet with the staff member concerned and discuss your concern.

Resolved

Not Resolved

At a mutually convenient time, meet with the Principal, who will take the matter up as part of their supervision of the staff member.

PRINCIPAL PERFORMANCE

Parent Concern

At a mutually convenient time, meet with the Principal and discuss the concern.

Resolved

Not Resolved

Contact the Regional Director, Eyre and Western Regional Office, Ph: 86820700, and make a time to discuss the concern. The matter will be dealt with as part of the Director's supervision of the Principal. OR contact the Parent Complaint Line Ph: 1800 677 435.

SCHOOL POLICY

Parent Concern

At a mutually convenient time discuss the concern with a School Governing Councillor or Parent Group member, and ask for it to be placed on the agenda for the next meeting

Resolved

Not Resolved

At a mutually convenient time, meet with the Principal and discuss your concern

Not Resolved

Contact the Regional Director, Eyre and Western District Office Ph 86820700 and make time to discuss the concern OR Parent Complaint Line Ph: 1800 677 435